

## COMPANY PROFILE

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Island Technology was established in Phuket in 2001 as a supplier of Internet Services and IT/Communications solutions for business, educational and private users. The Company now leads the field in supplying and supporting high quality products and services to its substantial Phuket client base.

We have continued to expand our product and services range and now offer a comprehensive portfolio of integrated business products. In addition to our core business of Internet and IT solutions we offer Security and Fire Alarm Systems, M&E Infrastructure, Networks, Servers, Communications, Sounds, MATV and Project Management Services in many areas of technology applications. As an Authorised Apple Re-seller we are appointed to provide the business and educational sector with Apple/Mac products.

Since its formation, the Company has earned an enviable reputation for its professional approach to providing high quality IT and Communications solutions across all market segments. Our extensive experience brought a new standard to customer support in Phuket in 2001 and we have continued to grow the business on a firm foundation of unmatched customer care and product support, under-pinned by our ongoing investment in staff training and development.

Most of our staff have been with us from the beginning and we pride ourselves on being a focused team of dynamic, motivated people who work together to deliver the best to our customers.

## HIGH SPEED INTERNET

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For over 10 years Island Technology has been supplying customers throughout Phuket and beyond with fast, reliable Internet. By partnering with Asia's leading providers we have built an extensive client-base of small, medium and large Internet users who benefit from our investment in control and monitoring technology and our excellent technical backup service.

From simple email and Internet requirements for the small organisation through to highly sophisticated multi-national networks, we deliver fast, seamless connectivity to any location.

With our wide product range and extensive technical skills we can integrate your Internet throughout your organisation to ensure that your security, communications and network systems also benefit from our advanced Internet services and applications.

- Fast, reliable Broadband
- Wide Area Networks
- Intranet
- Leased Lines
- Fibre Optic
- WiFi

We keep IT simple





## SECURITY SYSTEMS and FIRE ALARMS

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The importance of protecting your home, your business and your family cannot be over-stated. We provide comprehensive security and surveillance systems to ensure that you are safe and secure.

From simple intrusion detection systems to highly specialized integrated security and access control applications we take your safety seriously.

As the leading supplier to domestic, commercial and residential developments, Island Technology will ensure you have the best solution for your security requirements from selected leading providers.

-  State-of-the-art CCTV with real-time recording
-  Access Control Systems
-  Fire Alarms
-  Intrusion Detection



**BOSCH**  
Invented for life

## MATV and IPTV SYSTEMS

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Phuket is one of Thailand's main tourism centres and that means a growing demand for multi-point TV systems and in-room entertainment.

With an extensive product range including centralised TV distribution technology, Internet TV (IPTV) and full infrastructure cabling, Island Technology has the products and services for all hotel, residential and business entertainment requirements.

Our skilled team of design and installation technicians will ensure your TV system installation provides the functionality, reliability and flexibility you require.

- SMATV - Satellite TV System
- MATV - Master Antenna TV system
- IPTV - Internet Protocol TV
- System Design, Installation and Support
- Large-scale residential and hotel systems



## NETWORKS and SERVERS

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Today's organisations need more computing power, more storage and more accessibility. And more than ever before, networking and connectivity is the key to effective business management and development.

Island Technology has extensive knowledge and experience in understanding customers networking needs and implementing sophisticated, reliable network technology so everyone can be connected and everyone can share information and communications for greater personal and business benefits.

- Wide Area Networks (WAN)
- Intranet Solutions
- Virtual Private Networks (VPN)
- Wireless Environment/Professional WiFi Solutions
- Firewall
- File Server/Application Server/Blade Server/Mail Server
- Point of Sale (POS)
- Secured Backup Technologies and Software
- System Configuration, Installation and User Training



We keep IT simple

## PABX, VoIP and TELEPHONY SYSTEMS

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Island Technology specialise in the installation and support of advanced technology communications systems. High capacity PABX systems for commercial enterprises, hotels and educational establishments offer sophisticated technology to manage and control voice and data telephony.

More and more users are adapting their long-distance and international calling protocols to make use of the many Internet-based telephone facilities and we can help you choose and implement the best VoIP products to reduce your call charges and take advantage of the best sound quality products and reliability.

Island Technology have many years experience in the Communications sector and we can advise, install and support many platforms to enhance your business communications.

- PABX Telephone Systems (Private Automatic Branch Exchange)
- VoIP (Voice over Internet Protocol)
- Voice, Video and Data Communications Architecture
- Conference Calling and Video

 Panasonic NEC PHONiK.  
*Your Telephone System*

## M & E INFRASTRUCTURE

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The success of any construction project or engineering installation is largely dependent upon the extent to which the design and professional implementation of a professional M & E infrastructure has been incorporated into the early stages of planning and design.

At Island Technology we have many years experience in assisting Property Developers, Architects and Engineers develop a structured and systematic approach to the Mechanical and Electrical Infrastructure of new building projects as well as upgrading or converting existing sites.

Our team of technicians will ensure that the best practices are introduced at an early stage of the design process and that integration between different technologies and customer requirements are taken into account and built into the planning.

We also offer full cabling installation services as well as a comprehensive range of advanced diagnostic equipment for fault detection with cabling and data/signal transmission equipment.

- M & E Design and Consultancy
- Cabling, Installation and Testing
- Cable/Signal Fault-finding Using Advance Diagnostic Equipment
- Electricity, Water, Drainage and Ventilation Systems



## APPLE AUTHORISED RE-SELLER

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With a special emphasis on business and education applications, Island Technology is an Apple Authorised Re-seller for the highly successful range of Mac Pro, iPad MacBook equipment and accessories.

The superb functionality and reliability, and the rapidly increasing number of business and educational applications for Mac, means that the market for the integration of Apple systems in the workplace is well established and growing quickly.

Everyone is familiar with the world-dominant brands of iPod and more recently iPad, but the implementation of Mac-based solutions outside the personal and home environment is less well appreciated.

Island Technology has a focused strategy to introduce these superbly engineered, reliable and well integrated technologies across its full product range. Incorporating Apple computer and tablets into large commercial networks, hotel application and many new educational solutions is our mission. And with the constantly improving and feature-rich products from Apple we are adapting to a world where iPads, MacBooks and the powerful Mac Pro desktop computers are the preferred choice for the discerning IT manager.



Authorized  
Reseller



## PREVENTIVE and REMEDIAL MAINTENANCE

Island Technology offers a unique level of routine maintenance programmes across its comprehensive product range. By entering into a scheduled maintenance programme you can be sure that your technology-based systems are always in good condition and giving you the best performance with minimal down-time.

### PREVENTIVE MAINTENANCE

Preventive maintenance is the key to increasing the reliability of your equipment and we can provide various programmes to ensure your business runs efficiently and you have the peace of mind of a comprehensive care package for your computers and other technology products. Our scheduled visits to check, clean and maintain your systems will reduce the chances of system failure.

### SERVICE CALL-OUT (REMEDIAL MAINTENANCE)

But of course, preventive maintenance is only half the story when it comes to effective support. We understand the importance of responding to system failures or equipment breakdowns as fast as possible and managing the process right through to conclusion of the fault remedy.

Island Technology offers a range of different options for call-out response times to suit your business needs.

- Response time contracts from as low as 4-hour call-out time
- We use our own experienced, training engineers
- 24 hour contact hotline, 7 days a week
- Scheduled regular visits plus fault repair call-outs

## SOME OF OUR CLIENTS



CCTV  
INTERNET  
NETWORKING  
WI-FI



INTERNET  
SECURITY SYSTEM  
WI-FI



CCTV  
INTERNET  
WI-FI



CCTV  
INTERNET  
SECURITY SYSTEM  
WI-FI



THE YAMU  
PHUKET

CCTV  
INTERNET  
WI-FI



CCTV  
SECURITY SYSTEM



NETWORKING



CCTV



INTERNET  
NETWORKING



CABLING SYSTEMS  
INTERNET  
NETWORKING  
APPLE SYSTEMS  
PABX SYSTEMS  
TV SYSTEMS  
SECURITY SYSTEMS



CCTV



CCTV  
MATV  
WI-FI



WI-FI  
TELEPHONE SYSTEM  
SERVER  
NETWORKING

We keep IT simple